Exhibit H

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Page 1
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               IN THE CIRCUIT COURT OF THE FIRST CIRCUIT
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                             STATE OF HAWAII
 3
                                         Civil No. 19-1-0105-01 GWBC
     MIGNONETTE OLIVAS,
 4
               Plaintiff,
 5
          VS.
 6
     CUTTER CJD, INC. (d/b/a CUTTER
     DODGE CHRYSLER JEEP PEARL CITY)
 7
     FCA US LLC (d/b/a CHRYSLER
     CORPORATION and CHRYSLER GROUP
 8
     LLC) and DOE DEFENDANTS 1-10,
 9
               Defendants.
10
11
12
13
                              DEPOSITION OF
14
                            MIGNONETTE OLIVAS
15
     Taken on behalf of Defendant at 700 Bishop Street, 15th Floor,
16
     Honolulu, Hawaii commencing at 9:35 a.m. on Monday, August 5,
17
18
     2019, pursuant to Notice.
19
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21
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25
     BEFORE: MARY ANNE YOUNG, RPR, CSR No. 369
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		75		
	Page 2			Page 4
1	APPEARANCES:	1		EXHIBITS
2	For Plaintiff:	2	NO.	DESCRIPTION PAGE
$\sqrt{3}$	LAW OFFICE OF JUSTIN A. BRACKETT	3	7	Invoices 66
) -	BY: JUSTIN A. BRACKETT, ESQ.		•	32 pages
4	WALTER CORONEL	4		32 pages
	515 Ward Avenue	'	8	Notice of Consumer Rights Under Hawaii's 138
5	Honolulu, Hawaii 96814	5	Ü	Lemon Law for New Motor Vehicles
	(808) 377-6778			6 pages
6	• •	6		o pages
7	For Defendant FCA US LLC:	ľ	9	Lending/Typical Listing Breakdown Kelley 189
8	TORKILDSON KATZ HETHERINGTON HARRIS & KNOREK	7		Blue Book Effective Dates 3/20/2018 to
	BY: BRIAN W. TILKER, ESQ.	′		4/5/2018
9	700 Bishop Street, 15th Floor	8		1 page
1	Honolulu, Hawaii 96813	9	10	First Service Appointment Form 195
10	(808) 523-6000	-		1 page
11	E. D. C. J. J. CHITTED OID THE	10		
1,,	For Defendant CUTTER CJD, INC:		11	Photographs 211
12	COV EDICKE IID	11		25 pages
13	COX FRICKE, LLP	12	12	New Customer Customer Assistance Inquiry 237
113	BY: ABIGAIL M. HOLDEN, ESQ. 800 Bethel Street, Suite 600			Record
14	Honolulu, Hawaii 96813	13		2 pages
- '	(808) 585-9440	14		' -
15	aholden@cfhawaii.com	15		
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24		24		
		25		
25		1 -		
25				,
1	Page 3			Page 5
1	Page 3	1		Page 5 MIGNONETTE OLIVAS,
1 2	INDEX		calle	
1 2 3	I N D E X EXAMINATION: PAGE	1 2		MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant,
1 2	INDEX	1 2 3	beir	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole
1 2 3 4	I N D E X EXAMINATION: PAGE By Mr. Tilker 5, 171, 263	1 2	beir trut	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and
1 2 3 4 5 6 7	I N D E X EXAMINATION: PAGE By Mr. Tilker 5, 171, 263 By Mr. Brackett 170, 260	1 2 3	beir trut	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole
1 2 3 4 5 6 7 8	I N D E X EXAMINATION: PAGE By Mr. Tilker 5, 171, 263 By Mr. Brackett 170, 260 By Ms. Holden 172, 262	1 2 3 4	beir trut	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and
1 2 3 4 5 6 7 8 9	INDEX EXAMINATION: PAGE By Mr. Tilker 5, 171, 263 By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS	1 2 3 4 5 6	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION
1 2 3 4 5 6 7 8 9	INDEX EXAMINATION: PAGE By Mr. Tilker 5, 171, 263 By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS NO. DESCRIPTION PAGE	1 2 3 4 5 6 7	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER:
1 2 3 4 5 6 7 8 9	INDEX EXAMINATION: PAGE By Mr. Tilker 5, 171, 263 By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS	1 2 3 4 5 6 7 8	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas?
1 2 3 4 5 6 7 8 9	EXAMINATION: By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden EXHIBITS NO. DESCRIPTION Amended Complaint, Exhibits A-E, 16	1 2 3 4 5 6 7	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER:
1 2 3 4 5 6 7 8 9 10 11	EXAMINATION: By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 20	1 2 3 4 5 6 7 8	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas?
1 2 3 4 5 6 7 8 9 10 11 12 13	EXAMINATION: By Mr. Tilker By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages	1 2 3 4 5 6 7 8 9	beir trut dep	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I
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1 2 3 4 5 6 7 8 9 10 11 12 13 14	EXAMINATION: By Mr. Tilker By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 EXHIBITS NO. DESCRIPTION PAGE Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 4 pages PAGE 1 Amended Complaint, Summons 32 pages PAGE 1 Amended Complaint, Summons 32 pages	1 2 3 4 5 6 7 8 9 10 11 12	beir trut dep BY	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I resent Defendant FCA US LLC. Sitting next to me is gail Holden. She represents Cutter.
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	EXAMINATION: By Mr. Tilker By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 E X H I B I T S NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 4 pages Plaintiff's Responses and Objections 46 to Defendant FCA US LLC's First Request for Answers to Interrogatories to Plaintiff Mignonette Olivas Dated May 1, 2019, Certificate of Service	1 2 3 4 5 6 7 8 9 10 11 12 13 14	beir trut dep BY repr Abig	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I resent Defendant FCA US LLC. Sitting next to me is gail Holden. She represents Cutter. You understand those are two separate parties the case?
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	EXAMINATION: By Mr. Tilker By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 E X H I B I T S NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 4 pages Plaintiff's Responses and Objections to Defendant FCA US LLC's First Request for Answers to Interrogatories to Plaintiff Mignonette Olivas Dated May 1, 2019, Certificate of Service 16 pages Important Safety Recall, Reprogram Powertrain Control Module	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	beir trut dep BY	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I resent Defendant FCA US LLC. Sitting next to me is gail Holden. She represents Cutter. You understand those are two separate parties ne case? A Yes. Q Would you please state your full name for the
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	EXAMINATION: By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 E X H I B I T S NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 4 pages Plaintiff's Responses and Objections 46 to Defendant FCA US LLC's First Request for Answers to Interrogatories to Plaintiff Mignonette Olivas Dated May 1, 2019, Certificate of Service 16 pages Important Safety Recall, Reprogram Powertrain Control Module 1 page	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	beir trut dep BY	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I resent Defendant FCA US LLC. Sitting next to me is gail Holden. She represents Cutter. You understand those are two separate parties ne case? A Yes. Q Would you please state your full name for the ord?
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	EXAMINATION: By Mr. Tilker By Mr. Brackett 170, 260 By Ms. Holden 172, 262 E X H I B I T S NO. DESCRIPTION Amended Complaint, Exhibits A-E, Verification of Complaint, Summons 32 pages Vehicle Sales Agreement 4 pages Plaintiff's Responses and Objections 46 to Defendant FCA US LLC's First Request for Answers to Interrogatories to Plaintiff Mignonette Olivas Dated May 1, 2019, Certificate of Service 16 pages Important Safety Recall, Reprogram Powertrain Control Module 1 page	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	reprint the reco	MIGNONETTE OLIVAS, ed as a witness at the insistence of the Defendant, ng first duly sworn to tell the truth, the whole h and nothing but the truth, was examined and losed as follows: EXAMINATION MR. TILKER: Q Ms. Olivas? A Olivas. Q Olivas, okay. My name is Brian Tilker. I resent Defendant FCA US LLC. Sitting next to me is gail Holden. She represents Cutter. You understand those are two separate parties ne case? A Yes. Q Would you please state your full name for the ord? A Mignonette Nicole Olivas. Q Have you ever had your deposition taken
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Page 142 Page 144 1 Q Okay. Do you remember earlier we discussed Yes, sir. the vehicle purchase agreement with Cutter? <u>2</u> Q Let's just go to paragraph 75, okay? 3 A Uh-huh. <u>3</u> A Okay. 4 Q The credit sales agreement with Cutter? 4 Q It says, "As a result of Defendants' breaches 5 Do you remember that? <u>5</u> of express and implied warranties as set forth in this 6 Yes. 6 complaint and their failure to remedy same competently Α 7 Q Is it fair to describe those as written <u>Z</u> and timely, Plaintiff has suffered the damages 8 8 contracts? enumerated above." 9 9 Do you see that? Yes. 10 Q Okay. Do you have any written contracts with <u>10</u> A Yes, sir. FCA US that you are personally aware of? 11 <u>11</u> Q Okay. So I started looking for damages 12 A I don't know. I don't -- I mean, if it was <u>12</u> enumerated above to see what we're talking about, right, 13 something that is part of when I bought this vehicle, 13 and I found above paragraph 59, so if you go back two then yes. If not, then no. I don't know of any. 14 <u> 14</u> pages to page 12, it says here, "As a direct and 15 Q Okay. In other words, if there was one that <u>15</u> proximate result of Defendants' various breaches of 16 exists, a written contract that exists with FCA, it <u>16</u> warranty, Plaintiff has suffered damages including, but would be part of the documents you received when you <u>17</u> 17 not limited to the cost of his vehicle." purchased the vehicle? <u> 18</u> MR. BRACKETT: Sorry. I accidently said 18 19 A Yes. <u> 19</u> "his," instead of "hers." 20 Okay. Have you ever taken the car -- I think <u>20</u> MR. TILKER: Yeah, I noticed that. That's you answered this earlier, but have you ever taken this 21 <u>21</u> okay with me. vehicle to any independent examiner? <u>22</u> 22 THE WITNESS: Not me. 23 No, sir. <u>23</u> MS. HOLDEN: I didn't even notice. I don't 24 Okay. So you don't have any independent <u>24</u> know what that says about me. Q 25 analysis currently of whether there is a defect that <u>25</u> MR. TILKER: I was just letting it go. Okay. Page 143 Page 145 substantially impairs the use, safety or value of the Let me just repeat that again. 1 1 2 2 vehicle? BY MR. TILKER: 3 3 Q "As a direct and proximate result of A No, sir. 4

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Q "As a direct and proximate result of Defendants' various breaches of warranty, Plaintiff has suffered damages including, but not limited to," colon, "the cost of her vehicle, the inconvenience of obtaining alternative transaction, anxiety, embarrassment, anger, fear, frustration, disappointment, worry, aggravation, and she will continue to suffer future damages together with costs and fees to obtain relief from Defendants' wrongful conduct."

So I just want to kind of go through these with you.

A Yeah.

Q We know the cost -- the cost of the vehicle refers to, I assume, sort of the total purchase price, which was \$40,448.76, correct?

A Yes, sir.

Q Okay. Anything else besides that when we talk about the cost of the vehicle?

A I don't --

Q I'm looking at paragraph 17 of the complaint which describes, you know, the purchase price of \$35,698.76, plus automotive theft protection of 220,

4 Q Understood. 5 Let's look at the amended complaint again, 6 Exhibit 1. Now, we asked -- this was an issue that I'll 7 represent is, I think, still, you know, pending 8 discovery issue between the parties. You know, you have 9 different claims here, right, Ms. Olivas, and I know you may not understand what these claims mean. 10 11 Do you understand what the Magnuson-Moss 12 Warranty Act is? 13 A I have no clue what that even -- no, no. 14 O I understand. 15 MR. BRACKETT: Calls for a legal conclusion. 16 MR. TILKER: Well, I just asked if she knows 17 what it is, not anything else. THE WITNESS: No. 18 19 BY MR. TILKER: 20 Q Okay. That's fine. But if we turn to page 13, do you see that claim? 21 22 A Which, the one you just asked me about? 23 Q The eighth claim for relief, Magnuson-Moss <u>24</u> Warranty Act.

Do you see that?

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Page 146

1 insurance of 895, general excise tax of \$1,339.33, 2 government license fee of \$377.43, dealer documentary

fee of \$295, minus a manufacturer rebate of \$2,750, a total cash down-payment of \$1,950, and a net trade

5 equity of \$50. So that's how I'm assuming your counsel 6 came up to \$40,448.76.

Is there any other expenses you're aware of that you had to pay when you purchased the vehicle originally?

A Not that I can recall without looking at the exact --

Q Okay. Okay. So the best of your understanding when we're talking about the cost of the vehicle, it's at \$40,440?

A I believe so.

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Q The next one says "the inconvenience of obtaining alternative transportation."

Is that something that is at issue in this case?

<u> 20</u> A Inconvenience of obtaining alternative <u>21</u> transportation.

O Does that refer to the inconvenience of obtaining rental vehicles?

A Yeah, that was a total inconvenience, and I'm driving a soccer mom car when I bought a brand new Q Anger, fear, frustration, disappointment,

Page 148

worry, aggravation: Do these all fit into the same 2 <u>3</u> categories?

4 A It all fits. You just buy a brand new car and you don't want to have to -- nobody should experience <u>6</u> that, that kind of money and a brand new car and have to Z go through this a couple months later. 8

Q Okay. Do you have any monetary value you believe is fair for the alleged anxiety, embarrassment, anger, fear, frustration, disappointment, worry and aggravation?

A I don't know. I just -- I tried to make this right in the very beginning with the dealership and nobody wanted to make this right. I didn't create this.

Q When we talk about -- and it says, "She will continue to suffer future damages."

<u>17</u> Do you know what damages you're referencing?

A I'm probably referencing that, again, a \$40,000 loan. If this car is depreciated, I'm stuck 20 with that. You know, besides the transmission, also brand new paint that needs to be done, like I'm going to

22 be stuck with all of this. I didn't do any of this. I

23 took the vehicle to have a transmission fixed and ended

<u>24</u> up with even more problems, and a transmission is still

25 not fixed. It's not right.

Page 147

Challenger. It's a huge inconvenience.

Q Do you have a believed value as to that inconvenience, your personal belief as to the value?

4 A I don't have a value, no, sir.

Q And what about anxiety?

A I have anxiety because if I'm thinking I have a \$40,000 loan on a vehicle and the value is going to be depreciated, I still have to pay that. I still have to be responsible for that.

<u>10</u> Q Do you have any kind of monetary value that you believe would be appropriate --11

A No, sir.

Q -- for the anxiety you're suffering?

A I don't. No, sir.

<u>15</u> Q What about embarrassment, is that the soccer

<u> 16</u> mom car concept?

<u>17</u> A Well, it's embarrassing that I went to a 18 dealership, bought a brand new vehicle, and for how many <u>19</u> months I'm driving not that. Like it's just -- just to

<u>20</u> even say that, "Hey, I bought this brand new car that

21 nobody else has owned and it needs a new transmission," 22 that's embarrassing, like to say at least.

<u>23</u> Q Do you have a thought as to the monetary amount you would ascribe to that? <u>24</u>

A No. sir.

Page 149 Q So is one of your beliefs that you'll have to

2 paint the car at your own expense?

Oh, I'm going to have to do that as well.

4 Q Do you know how much that would cost?

A I have no clue, but I can find out.

Q Do you have a guess?

Z No. I've never bought a brand new car and <u>8</u> have to have it painted.

9 O Okay. When we say "together with costs and 10 fees to obtain relief from Defendants' wrongful conduct," are we talking about the costs and fees 11 <u>12</u> associated with your attorney pursuing this case?

Is that your understanding of what this means?

A I don't know the legal term that's -- I don't know.

Q You don't know what that means; is that fair?

That's fair.

Q And there's a -- so you're seeking under -- so

when we look again back to the Magnuson-Moss claim and 19

20 we talk about the categories that Plaintiff has

21 suffered, the damages enumerated above and we refer to

22 all these issues, we went over, you know, the total

<u>23</u> price of the vehicle. You want \$40,448.76; is that

<u>24</u> correct?

<u>25</u> A If that's the total of the vehicle.

38 (Pages 146 to 149)

Page 150 Page 152 1 Q That's the total --which is the replacement -- the cost of the car that you 2 A Yes. <u>2</u> want -- you're ready to give the car back, right, but Q -- of the vehicle with all the extras. <u>3</u> <u>3</u> you want your purchase price back, right? It sounds 4 like you would want adequate amounts to pay for things A Yes, sir. 4 <u>5</u> Q Okay. You're --<u>5</u> you think need fixed in the car like the paint, correct? <u>6</u> MR. BRACKETT: You're referring to the <u>6</u> A Like the paint and the knocking noise, <u>Z</u> purchase price. Z correct. <u>8</u> THE WITNESS: I believe so. <u>8</u> Q The knock noise? <u>9</u> MR. TILKER: The total purchase price. 9 A Yeah. 10 MR. BRACKETT: Yes. <u>10</u> Q But what about all these other categories, THE WITNESS: Okay. Then yes. 11 inconvenience, embarrassment, et cetera? 11 12 BY MR. TILKER: <u>12</u> MR. BRACKETT: Objection. Calls for a legal 13 Q Okay. Amounts that would be satisfactory to <u>13</u> conclusion. Answer as best you can, <u>14</u> allow you to recuperate (sic) the damage you suffered 14 BY MR. TILKER: **15** for obtaining alternative transportation, and the <u> 15</u> Q Yeah, either --A I don't know, Justin, what --16 anxiety and embarrassment and fear and anger and <u> 16</u> <u>17</u> emotional damages you've suffered, but you don't know <u>17</u> MR. BRACKETT: Answer as best you can. <u> 18</u> the exact amount? 18 THE WITNESS: I'm not sure. <u> 19</u> A No, I --19 BY MR. TILKER: <u> 20</u> 20 Q As well as you would -- are you seeking Q Are you seeking to recover over or under <u>21</u> compensation for issues that still need to be addressed 21 \$50,000 or is the answer you don't know? 22 with the car, like painting it? 22 A It was over 50 from what I recall. 23 A Yeah, all of it. Like, it's still --<u>23</u> Q Okay. And for the Magnuson-Moss claim in everything is still an issue from day one. None of this <u>24</u> particular -has been taken care of. My vehicle still makes the 25 A I don't know. Page 151 Page 153 1 knocking. The paperwork shows the transmission wasn't <u>1</u> Q Are you okay? fixed; something else was. The scratches are still 2 2 Yeah, it just makes me nervous. <u>3</u> there. Voice mails are on the phone saying, "Hey, go <u>3</u> Q I'm sorry that it makes you nervous. That's ahead and take care of this," and nobody's done it. 4 4 not my goal. <u>5</u> Q Okay. <u>5</u> A I just want this right. Like this is so 6 And this has been since last summer. messed up. Who spends that much money on a car? And I Q Are you able to provide me with any other Z Z don't want to be here. I don't want to do anything of this. I want it right. It's just who pays 600 8 information in terms of monetary amounts that would make 8 9 up the types of damages you're seeking in this case? In 9 something dollar car payment? It's just shitty. It's <u> 10</u> other words, we've talked about the categories of 10 not right. 11 damage: "I'm trying to recover for the inconvenience. 11 MR. TILKER: Do you want to take a couple minutes, Justin? <u>12</u> I'm trying to recover for the emotional stress this has <u>12</u> caused me," things like that. 13 <u>13</u> MR. BRACKETT: Yes, let's take a couple <u>14</u> Are you able to ascribe monetary values to any <u>14</u> minutes. Thank you, Brian. <u>15</u> <u>15</u> of those categories other than the total purchase price? (Whereupon, a short break was taken) A I don't -- I don't think I understand. <u> 16</u> <u> 16</u> BY MR. TILKER: <u>17</u> Q Okay. Let me -- I understand that. <u>17</u> Q Back on record. Ms. Olivas, going back to 18 A I don't. 18 paragraph 75 of the amended complaint. 19 Q Let me -- I understand that you don't <u>19</u> So I guess my first question is when we say --<u> 20</u> understand. 20 when you say paragraph 75, "Plaintiff has suffered the damages enumerated above," is that in reference to all <u>21</u> A Okay. <u>21</u> 22 Q You know, I'm just trying to get at are you 22 those categories of damages we just discussed, like <u>23</u> capable, you know, as you sit here today of putting <u>23</u> anger, embarrassment? Those are the only ones I see so dollar values on the damages that you're seeking in this <u> 24</u> I'm trying to --

<u>25</u>

case? We know you're seeking approximately \$40,000,

MR. BRACKETT: Objection. Calls for a legal

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Page 154 opinion, but go ahead and answer as best you can.

THE WITNESS: Well, my answer the best I can is I don't know. I'm not an attorney. I don't make the

paperwork. I don't know what -- like I don't know. 4 We're referring to even a term of -- I don't know what

<u>5</u> <u>6</u>

you said earlier, some -- oh, God, help me. Yeah, this

Magnuson, I don't even know what that is.

<u>8</u> BY MR. TILKER:

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Q Okay. That's fair.

A I don't even know.

O Nor do I expect you to.

Okay. Let me simplify this for you. Let's go

to page 16 of the complaint.

MR. BRACKETT: I'm sorry, which?

<u>15</u> MR. TILKER: Page 16.

MR. BRACKETT: Page 16, okay.

MR. TILKER: It goes over to page 17.

<u> 18</u> BY MR. TILKER:

> Q Do you see on the bottom, it says, "As to the eighth claim for relief, Magnuson-Moss Warranty Act"? If you turn to the next page, it says, "That judgment be awarded to Plaintiff in the amount of \$40,448.76 together with additional damages to be determined."

Do you know as you sit here today what those additional damages are?

1 questions at this time.

MR. BRACKETT: All right.

3 MR. TILKER: It's 1:21. I mean, if we want to take a break now, we can. You know, if do you guys have 4 5 your thing you want to --

Page 156

Page 157

MR. BRACKETT: Just a quick question. As far as you say you don't have any more questions at this time, are you, like, saying you would like to come back and question her this afternoon?

MR. TILKER: No, no, I'm just reserving the right in case something comes up, if further questions are asked by Cutter or you and then it leads me to something within that scope. That's all.

MR. BRACKETT: Sure. I understand. And I was going to discuss the potential for maybe FCA US allowing Cutter to assert some of its time today, but in all actuality, I think Ms. Olivas is, the record has shown, is pretty exhausted, and the unfortunate reality is Cutter didn't notice the deposition today.

20 So along those lines, we, you know, will not 21 be proceeding with the deposition of Cutter until it is 22 properly noticed. That's what the rules appear to say. We can definitely negotiate -- or not negotiate, but, 24 you know, work together to get a convenient time for you guys. I know you prepared so I don't want to keep you

Page 155

A Other than what we discussed.

Q Well, what I'm trying to get at is are those additional damages what we discussed, the

inconvenience --4

A That's what I know them to be.

Q Okay. Understood. Thank you. And do you have in your mind as you sit here today a value for those other damages?

A No, sir.

Q Okay. Exhibit 2 -- I know I asked you this in more generalized terms before, but I want to make sure we're on the same page. Exhibit 2 is the one that has the one-page vehicle sales agreement and then the credit sales agreement follows it. I'm turning your attention to the last page, Cutter and five zeros and the number six.

Do you see that?

Q Do you see where it says three boxes down, "Agreement to arbitrate"?

A Yes, sir.

Q In that box where it says, "Buyer signs," I just want to confirm that that's your signature?

A I believe that's my signature.

MR. TILKER: Okay. I don't have any other

1 waiting. You're prepared now, Abbie, I'm sure, so along

2 those lines, we're okay with maybe allowing it in the

3 next week or two upon proper notice, and we can work 4 with you on the scheduling there so that hopefully it's

5 not way too inconvenient for you, so I apologize, but 6

the facts are what they are.

MS. HOLDEN: Well, I do appreciate the apology. For the record, the notice, as Brian read into the record, does invite other parties to come question. I prepared, spent time out of my schedule. You know, I carved this time specifically out of, you know, a busy schedule as everybody has, you know, to make the consideration to do this before the travel to the Mainland so, you know, I do really object to not being able to question this afternoon. I believe the rules and the practice in this jurisdiction are clear. In the hundreds of depositions I've been to, I've never had this been an issue before. Codefendants are always allowed to proceed with questioning without having to separately notice.

Thus, to the extent that I do -- that we're going to -- you know, you're refusing to allow Ms. Olivas to testify pursuant to my questions this afternoon, when I renotice the deposition, I will be moving forward with costs and, additionally, so the

	Page 266		Page 26
1	MR. BRACKETT: Is that it?	1	
2	MS. HOLDEN: Yes, unless do you want to do on	2	the foregoing typewritten pages 1 through 269, inclusive, and
3	the record we already did the	3	corrections, if any, were noted by me, and the same is now a
4	MR. BRACKETT: And we do request a copy of the	4	• , ,
5	transcript.	5	DATED: Honolulu, Hawaii,
6	THE REPORTER: Thank you.	6	
7	MR. TILKER: I think I already did that. Off	7	
8	the record.	8	
9	(Discussion held off the record)	9	MIGNONETTE OLIVAS
10	MS. HOLDEN: Back on the record.	10	
11	MR. BRACKETT: Ms. Olivas, would you like to	11	
12	review a copy of the transcript?	12	
13	THE WITNESS: Yes, please.	13 14	• • • • • • • • • • • • • • • • • • • •
14	MR. BRACKETT: Okay.	15	· · · · · · · · · · · · · · · · · · ·
15	THE WITNESS: But before we go, can I just,	16	
16	like, look at this really quick in case I have a	17	
17	question	18	
18	MR. BRACKETT: I have a copy you can take with	19	and the second of the second o
19	you.	20	A control of the second
20	THE WITNESS: But if I have a question, I	21	
21	can't ask a question? I can't? Okay. Never mine.	22	
22	MS. HOLDEN: Before we go off the record just	23	
23	SO == 0.07 \	1	Case: Olivas vs. Cutter
24	THE WITNESS: Yes.		Civil No.: 19-1-0105-01 GWBC
25	MS. HOLDEN: you are requesting a copy of	25	Deposition Date: August 5, 2019
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	· · · · · · · · · · · · · · · · · · ·	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	STATE OF HAWAII) SS: CITY AND COUNTY OF HONOLULU I, Mary Anne Young, Certified Shorthand Reporter, do hereby certify: That on August 5, 2019, at 9:35 a.m. appeared before me MIGNONETTE OLIVAS, the witness whose deposition is contained herein; that prior to being examined the witness was by me duly sworn; That the deposition was taken down by me in machine shorthand and was thereafter reduced to typewriting; that the foregoing represents, to the best of my ability, a true and correct transcript of the proceedings had in the foregoing matter; That pursuant to Rule 30 (e) of Hawaii Rules of Civil Procedure, a request for an opportunity to review and make changes to this transcript: Was made by the deponent or a party (and/or their attorney) prior to the completion of the deposition. Was not made by the deponent or a party (and/or their attorney) prior to the completion of the deposition. Was waived. I further certify that I am not an attorney for any of the parties hereto, nor in any way concerned with the cause. Dated this 18th day of August, 2019, in Honolulu, Hawaii.
23 24 25		23 24 25	MARY ANNE YOUNG, CSR No. 369

1	I, MIGNONETT	E OLIVAS, hereby certify	that I have read
2	the foregoing typ	ewritten pages 1 through	269, inclusive, and
3	corrections, if a	ny, were noted by me, and	d the same is now a
4	true and correct	transcript of my testimo	ny.
5	DATED: Hon	olulu, Hawaii,	·
6			
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9		MIGNONETTE OL	IVAS
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12	Signed before me	this	
13	day of		
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24	Case: Civil No.:	Olivas vs. Cutter 19-1-0105-01 GWBC	
25	Deposition Date: Taken By:	August 5, 2019 Mary Anne Young	AUG 2 2 2019

1	CERTIFICATE	
2	STATE OF HAWAII)	
3) SS:	
4	CITY AND COUNTY OF HONOLULU)	
5		
6	I, Mary Anne Young, Certified Shorthand Reporter, do hereby certify:	5
7 8 9	That on August 5, 2019, at 9:35 a.m. appeared before MIGNONETTE OLIVAS, the witness whose deposition is contained that prior to being examined the witness was by raduly sworn;	ined
10 11 12	That the deposition was taken down by me in machine shorthand and was thereafter reduced to typewriting; that foregoing represents, to the best of my ability, a true a correct transcript of the proceedings had in the foregoin matter;	and
13 14	That pursuant to Rule 30 (e) of Hawaii Rules of Civiprocedure, a request for an opportunity to review and matchanges to this transcript:	
15 16 17	Was made by the deponent or a party (and/or their attorney) prior to the completion of the deposition was not made by the deponent or a party (and/or the attorney) prior to the completion of the deposition was waived.	neir
18	I further certify that I am not an attorney for any the parties hereto, nor in any way concerned with the cau	
19	Dated this 18th day of August, 2019, in Honolulu, Ha	awaii.
20		
21 22	MARY ANNE YOUNG, CSR No. 369	
23	THAT THE TOURS, CON NO. 303	
24		
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WITNESS CORRECTION SHEET

CASE: OLIVAS VS. CUTTER CJD, INC.; CIVIL NO. 19-1-0105-01 GWBC DEPOSITION OF MIGNONETTE OLIVAS, TAKEN ON 8-5-19.

PAGE	L	INE	CORRECTION	REASON
	 			
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Signat	ture of	Depone	ent:	
====	:===:	=====	CERTIFICATE	
 □ Please be advised that the deponent signed and/ordeposition within 30 days of notification. □ Please be advised that 30 days have expired and read and sign the deposition. 			e be advised that 30 days have expired and the depoind sign the deposition. be be advised that signature and/or corrections were re-	nent has failed to
			the deponent failed to sign and/or make corrections after notification that the transcript was available for a request for an opportunity to review the transcript by the deponent or a party before completion of the	review. was <u>not</u> made
		and th	e be advised that the above-named case is going to to e deponent has <u>not</u> had 30 days to read and sign the f this transcript with the Court.	
	DATE	ED:	10-7-19, HONOLULU, HAWAII.	Could
			CSR NO.	179

Ralph Rosenberg by d.y.

Ralph Rosenberg Court Reporters, Inc. 1001 Bishop Street, Suite 2460, Honolulu, HI 96813 Phone: (808) 524-2090 Fax: (808) 524-2596